METER DEPOSITS

- All renters and homeowners with bad credit are required to pay a deposit of twice the average bill for the previous tenant who has resided for twelve (12) consecutive months or longer at that residence. This deposit will be retained for 2 years of good credit or until the renter/homeowner moves out.
- If a renter is moving from another address where they had service for a consecutive two (2) year period without delinquency, the deposit can be waived.
- The deposit earns annual interest on their deposit which is credited to their account yearly in January and/or to their final bill when the account is closed.

METER READINGS

- Meters are scheduled to be read monthly. For unforeseen reasons the scheduled date may be changed or altered.
- You may read the meters yourself on the scheduled date and call them in at 262-7710, drop them off, send pictures to 218-421-7891 or use our internet posting.
- There are customer reading cards available for your use in our office.
- Please keep your meters accessible at all times and free of snow in the winter.

GENERAL BILLING INFORMATION

- Note the billing due date on your statement. If you pay after the due date you
 must pay the late fee. A late fee is 5% of anything over \$5.00.
- We have four (4) drop boxes for 24-hour payment at the following locations:
 HPU drive-thru, HPU south office entrance, Super-One Foods, & Wal-Mart foyer.
- Also available: Senior Citizen Discount, Equal Pay, Direct Payment, Online Bill Pay, & Visa/MasterCard/Discover. Please inquire!

GARBAGE, SEWER, & STORM WATER INFO @ 262-3486, EXT 713

• Please call the City of Hibbing for questions regarding their services.

MOVING OUT

 When you move, you must notify HPUC at least 48 hours prior to moving and provide access to the meter(s) so we can close your account. Please call 262-7712 to schedule an appointment.

> HIBBING PUBLIC UTILITIES 1902 E 6th Ave HIBBING, MN 55746 218-262-7700 www.HPUC.com

| ELECTRIC SERVICE | KWH – Kilowatt Hour |
|---------------------------------|-----------------------------------|
| Residential Service | |
| Monthly Service Charge | \$12.2590 |
| All Electric Consumption | \$0.1408 per KWH |
| CIP | \$1.00 |
| Purchased Power Acquisition | 0.00 |
| | |
| General Service | KWH – Kilowatt Hour |
| Monthly Service Charge | \$13.1508 **SINGLE PHASE SERVICE |
| All Energy Consumption | \$0.1399 per KWH |
| CIP | .10% OF USAGE |
| | |
| GAS SERVICE | CCF – 100 Cubic Feet |
| Monthly Service Charge | \$10.7625 Residential / \$15.1393 |
| | Commercial |
| All Gas Consumption | \$0.9101 per CCF |
| Purchased Gas Adjustment | Varies Monthly |
| | |
| | |
| STEAM SERVICE | MLBS – 1000 Pounds |
| Monthly Service Charge | \$22.5705 |
| All Steam Consumption | \$19.0496 per MLBS |
| | \$22.8596 per MLBS** May-Sept |
| Steam Fossil Fuel Adjustment | Varies Monthly |
| | |
| WATER SERVICE | MGAL – 1000 Gallons |
| Monthly Service Charge | \$17.8965 |
| State Water Connection Fee | \$0.81 |
| All Water Consumption | \$3.90 1-6 MGAL \$4.17 7-12 MGAL |
| | \$4.45 13-24 MGAL \$4.75 24+ |
| | MGAL |
| | |
| CITY SEWER SERVICE | MGAL – 1000 Gallons |
| Monthly Service Charge | \$17.00 |
| All Sewer / Based on Water | \$6.38 per MGAL |
| | |
| CITY STORM WATER SERVICE | \$3.30 Urban / \$1.24 Rural |
| | |
| CITY GARBAGE SERVICE | |
| St Louis Cty Landfill Operation | \$1.98 |
| County Landfill | \$5.83 |
| 65 Gallon Garbage Cart | \$14.24 + 9.75% Tax |
| 95 Gallon Garbage Cart | \$16.25 + 9.75% Tax |