METER DEPOSITS

- All renters and homeowners with bad credit are required to pay a deposit of twice the average bill for the previous tenant who has resided for twelve (12) consecutive months or longer at that residence. This deposit will be retained for 2 years of good credit or until the renter/homeowner moves out.
- If a renter is moving from another address where they had service for a consecutive two (2) year period without delinquency, the deposit can be waived.
- The deposit earns annual interest on their deposit which is credited to their account yearly in January and/or to their final bill when the account is closed.

METER READINGS

- Meters are scheduled to be read monthly. For unforeseen reasons the scheduled date may be changed or altered.
- You may read the meters yourself on the scheduled date and call them in at 262-7710, drop them off, or use our internet posting.
- There are customer reading cards available for your use in our office.
- Please keep your meters accessible at all times and free of snow in the winter.

GENERAL BILLING INFORMATION

- Note the billing due date on your statement. If you pay after the due date you
 must pay the late fee. A late fee is 5% of anything over \$5.00.
- We have four (4) drop boxes for 24-hour payment at the following locations:
 HPU drive-thru, HPU south office entrance, Super-One Foods, & Wal-Mart foyer.
- Also available: Senior Citizen Discount, Equal Pay, Direct Payment, Online Bill Pay, & Visa/MasterCard/Discover. Please inquire!

GARBAGE, SEWER, & STORM WATER INFO @ 262-3486, EXT 711

• Please call the City of Hibbing for questions regarding their services.

MOVING OUT

 When you move, you must notify HPUC at least 48 hours prior to moving and provide access to the meter(s) so we can close your account. Please call 262-7712 to schedule an appointment.

> HIBBING PUBLIC UTILITIES 1902 E 6th Ave HIBBING, MN 55746 218-262-7700 www.HPUC.com

ELECTRIC SERVICE	KWH – Kilowatt Hour
Residential Service	
Monthly Service Charge	\$11.17
All Electric Consumption	\$0.101 per KWH
CIP	\$1.00
Purchased Power Acquisition	Varies Monthly
General Service	KWH – Kilowatt Hour
Monthly Service Charge	\$12.22 **SINGLE PHASE SERVICE
All Energy Consumption	\$0.102 per KWH
CIP	\$1.00
GAS SERVICE	CCF – 100 Cubic Feet
Monthly Service Charge	\$10.29 Residential / \$14.48 Commercial
All Gas Consumption	\$0.813 per CCF
Purchased Gas Adjustment	Varies Monthly
STEAM SERVICE	MLBS – 1000 Pounds
Monthly Service Charge	\$18.37
All Steam Consumption	\$15.54 per MLBS
Steam Fossil Fuel Adjustment	Varies Monthly
WATER SERVICE	MGAL – 1000 Gallons
Monthly Service Charge	\$15.23
State Water Connection Fee	\$0.53
All Water Consumption	\$3.10 1-6 MGAL \$3.31 7-12 MGAL
	\$3.54 13-24 MGAL \$3.76 24+ MGAL
SEWER SERVICE	MGAL – 1000 Gallons
Monthly Service Charge	\$15.25
All Sewer / Based on Water	\$4.55 per MGAL
CTORA WATER CERVICE	62.20 Hybrary / 64.20 Prival
STORM WATER SERVICE	\$3.20 Urban / \$1.20 Rural
GARBAGE SERVICE	
County Landfill	\$5.00
65 Gallon Garbage Cart	\$15.00 + 9.75% Tax
95 Gallon Garbage Cart	\$17.00 + 9.75% Tax
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